

## ■ Application flow before coming to Japan

### 1. Check the customer's situation and ask for their intention to come to Japan.

We will make a provisional application from the customer.



### 2. We will send you a start agreement by email.

After signing and replying to the Initiation agreement, please pay a retainer fee of **55,000 yen** (tax included). (within 10 business days from the date of signing)

※The retainer fee is the cost of selecting medical institutions, making appointments, scrutinizing medical information, etc. Valid for up to 3 months from the date of initial consultation. If you sign a contract or come to Japan, it will be used for part of the medical coordination fee. Please note that refunds will not be given even if you do not come to Japan. In addition, if you need to contact a medical institution, you will need to pay a retainer fee.



### 3. Submission of customer information and selection of host medical institutions

Personal information consent form, medical history, passport, etc.



### 4. Presentation of this Agreement and Cost Estimate

We will explain the host hospital, the contents of the health checkup course, and the travel schedule created by our company, and conclude the formal agreement. (Mailed by EMS)

And depending on the schedule of your arrival in Japan, the checkup set will be mailed by EMS too.

### About cancellation fee

※The agreement and payment will be made up to 45 days before the scheduled date of arrival in Japan. The fee must be paid in advance. Within 10 days after the conclusion of the contract, please deposit 20% of the contract fee as an advance payment. In addition, please pay the full amount of the cost by the specified payment deadline from our company.

In the unlikely event that payment cannot be confirmed, it may be canceled. In that case, please note that the advance payment will not be refunded. In addition, if a cancellation fee is incurred at the medical institution or accommodation where you are examined, you may be charged separately from the advance payment.



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Tokyo Governor Registered Travel Agency No. 2-8341

## ■ Flow after coming to Japan

1. Our interpreter will meet you at the airport and take you to your accommodation.

\* Transportation of wheelchair users by nursing care vehicle is also possible (optional)



2. Introduction of facilities around the accommodation facility

Pass the checkup set for the medical examination. (In some cases, it may be sent in advance.)



3. On the day of the medical examination

Interpreters will accompany you for a health checkup.

You can also join our itinerary during your stay.

\* During your stay, our staff will support you **24 hours** a day.



4. We will see you off at the airport when you return to Japan.

The results of the medical examination (translated in your preferred language) will be mailed by EMS at a later date.



5. If treatment is necessary based on the results of the medical examination, we will select the most suitable treatment method and medical institution for the patient and communicate with the hospital. In accordance with the treatment plan, we will cooperate with medical institutions and arrange a "letter of guarantee" necessary for a visa for medical stay.

## Medical Tourism (Medical + Sightseeing)

for example

DAY1	Tokyo	Picked up in Haneda or Narita — Go to the hotel — Sightseeing around the hotel
DAY2	Tokyo	Picked up to the hotel — Medical check — Back to the Hotel
DAY3	Tokyo Yamanashi	08:00 Central Tokyo Area for pick up 10:30-11:00 Fuji Visitor Center 12:00-13:30 Mt. Fuji 5th Station (lunch) 14:30-16:00 Lake Kawaguchi for beautiful view 18:00 Tokyo Area for drop off
DAY4	Tokyo	All day Free time
DAY5	Tokyo	Go out the Hotel — Arrived the Airport — Go Home

For consultations and inquiries, please contact the following.



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